

# Carlson & Strand Painting

*“Continuous Quality Since 1948”*

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## *Exterior Painting Procedures*

What can I expect when I hire Carlson & Strand Painting to paint outside?

- ✓ We will wash exterior surfaces with biodegradable soap & mildew cleaner. At areas of severe mildew we will use JoMax (mildew killer) & bleach.
- ✓ We will scrape, hand sand or power sand at peeling paint.
- ✓ We will take caution to avoid damage to shrubs & landscaping.
- ✓ We will prime all new or bare wood with the appropriate primer. Note that some materials are self-priming.
- ✓ We will caulk at deteriorated caulking and as needed.
- ✓ We will cover all plants with drop cloths or other dry breathable materials to protect them during the painting process.
- ✓ We will protect driveways, walkways and decks by covering them with drop cloths.
- ✓ We will protect windows and other non-painted surfaces by masking them with paper or plastic.
- ✓ We will use foam rubber to walk on tile roofs.
- ✓ We will leave a color schedule with color & product information for you for future reference as well as kept on file at our office.
- ✓ We will leave labeled touch-up paint for your use.
- ✓ We will clean the painting area and remove all trash.
- ✓ We will ask you to evaluate our performance by filling out a customer survey.
- ✓ We will do whatever it takes to make certain you are happy with our work. We want to add YOU to our long list of repeat customers.