



1115 Main Street  
Springfield, Oregon 97477  
Phone: (541) 747-7844 Fax: (541) 747-9950

CUSTOMER SURVEY

Now that the paint is dry and the project is completed we would like you to evaluate our performance. We would like to hear what we did well, but, it is essential that we fix what we are doing wrong. So please be honest.

- 1.) Was our proposal clear and detailed enough? YES NO
2.) Were our employees courteous and polite? YES NO
3.) Were our employees neat & professional? YES NO
4.) Did we keep the site clean and orderly? YES NO
5.) Were you pleased with the quality of your project? YES NO
6.) Were you pleased with our office staff? YES NO
7.) Were you pleased with the scheduling and timing of the work? YES NO

8.) Please tell us where we need improvement. \_\_\_\_\_

9.) Please share any compliments: \_\_\_\_\_

10.) Any other comments or suggestions. \_\_\_\_\_

11.) Will you recommend Carlson & Strand to your friends & associates. YES NO

THANK YOU FOR TAKING THE TIME TO HELP US IMPROVE OUR SERVICE!!

PLEASE RETURN THIS QUESTIONNAIRE WITH YOUR PAYMENT.

Please remember us for your other painting projects and services
We serve Commercial as well as Residential Clients
Interior and Exterior painting and finishes
Fine Finish Enameling both brush and spray
Pressure washing
Shop facility with Heated Spray Booth for Prefinishing of cabinets, shutters and more
Staining, Lacquering, and Clear Finishes
Call us, if we can't do it we will recommend someone who can!